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## Alexandria, LA [\(Change name\)](#)

### BOOKED ITEMS

	Cost	Status	Options
<a href="#">Hotel: Alexandria -- Super 8 Alexandria</a> <a href="#">1 49</a>	\$349.68	Booked	

EXPEDIA, Super 8 Alexandria, and AMERICAN EXPRESS ripped me off!

### Booked items

The travel dates have passed; the ThankYou Network information on the itinerary cannot be updated.



Earn ThankYou Points on future bookings — [learn more.](#)

### Hotel: Alexandria

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Expedia itinerary number: **129035056803**  
 Hotel confirmation number: 71289924

**Main contact:** John D Austin  
 E-mail: [jd@twingeckos.com](mailto:jd@twingeckos.com)  
 Home phone: (480) 2888195

### Traveler and cost summary

#### Expedia Special Rate

Reserved for: <b>John Austin</b>	Hotel: 1 adult	King Non Smoking-Adv Purch	8/30 - 9/4: <del>\$59.88</del> <b>\$50.90</b> per night
		Taxes & service fees	\$7.38 per night
		Amount charged for hotel reservation	<b>\$349.68</b>

### Room options / Additional requests

We will forward your requests to the property, but we cannot guarantee that your requests will be honored.

1 KING BED, Non-Smoking  
 Special request: Must be NON Smoking room (alergy).

### Hotel summary

Sun Aug-30-2009 (6 nights)

## Hotwire

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## Super 8 Alexandria I 49

6017 Old Boyce Rd  
Alexandria, LA 71303  
USA

**Check in:** Sun Aug-30-2009  
**Check out:** Sat Sep-5-2009



**Reservation questions:** +1 (800) EXPEDIA

**For other information contact the hotel:** Tel: 1 (318) 619-9200 Fax: 1 (318) 619-9200

**Star Rating:** ★★ [More lodging info](#)

Unless specified otherwise, **rates are quoted in US dollars.**

**The price shown above DOES NOT include any applicable hotel service fees, charges for optional incidentals (such as minibar snacks or telephone calls), or regulatory surcharges. The lodging will assess these fees, charges, and surcharges upon check-out.**

**Your room is guaranteed for late arrival.**

**Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.**

[Show hotel rules](#)

DO YOU SEE NON REFUNDABLE HERE??? I DIDNT.

### Special requests

We will forward your requests to the travel vendor, but as these are subject to availability we can not guarantee that they will be honored. Some special requests (e.g., ski racks, rollaway beds) may incur additional charges from the vendor.

Free and special meals are not available on many flights.

**Hotel:** Super 8 Alexandria I 49

Room : King Non Smoking-Adv Purch

Nonsmoking/Smoking: Non-Smoking

Room type: 1 KING BED

Other Special requests: Must be NON Smoking room (alergy).

### Customer Support

**Itinerary number: 129035056803**

If you have questions about your reservation, fill out our [itinerary assistance form](#). We'll respond within 24 hours: For immediate assistance call Expedia at 1-800-EXPEDIA (1-800-397-3342) or 1-404-728-8787 and have the itinerary number ready.

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### Hotel summary

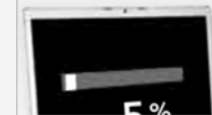
Sun Aug-30-2009 (6 nights)

## Hotwire

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HEY  
 FREQUENT  
 TRAVELER!



## Super 8 Alexandria I 49

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Your room is guaranteed for late arrival.

Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.

### Hotel rules and restrictions

#### Property policies

- We understand that sometimes plans fall through. We do not charge a cancel or change fee. However, Super 8 Alexandria I 49 has cancellation and change fees that we are required to pass on. [See Super 8 Alexandria I 49 change and cancellation policies](#)
- This hotel requires that you are at least 18 to check in.
- Base rate is for 2 guests. [See rules and details on guest charges and room capacity](#)
- Your credit card is charged the total cost above at time of purchase. Prices and room availability are not guaranteed until full payment is received. [See rules and details on pricing and payment](#)

[Hide hotel rules](#)

DO YOU SEE NON REFUNDABLE ABOVE? (2 levels deep now)

### Special requests

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Free and special meals are not available on many flights.

**Hotel:** Super 8 Alexandria I 49

Room : King Non Smoking-Adv Purch

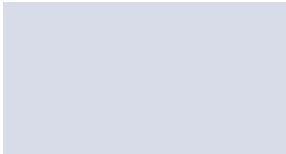
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Room type: 1 KING BED

Other Special requests: Must be NON Smoking room (alergy).

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Sun Aug-30-2009 (6 nights)

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## boingo

NO CONTRACTS  
**100,000**  
 HOTSPOTS  
**JUST \$9.95**  
 PER MONTH

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6017 Old Boyce Rd  
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## Hotel rules and restrictions

### Property policies

- We understand that sometimes plans fall through. We do not charge a cancel or change fee. However, Super 8 Alexandria I 49 has cancellation and change fees that we are required to pass on.

#### Cancellation or Change Policy

- This reservation is non-refundable and cannot be changed or cancelled.
  - **Cancelling your stay:** Cancellations can be made online. From your itinerary, click the **How to cancel this hotel reservation** link and follow the instructions.
  - **Changing your stay:** To make changes, please call 1-800-EXPEDIA (1-800-397-3342) or 1-404-728-8787, and specify that you booked an **Expedia Special Rate** hotel.
  - All refund requests must occur within 60 days of hotel check-out. At the sole discretion of Expedia refunds may be given due to extenuating circumstances.
  - If you wish to book multiple rooms, you must use a different name for each room or the duplicate reservation MAY be cancelled by the hotel.
- This hotel requires that you are at least 18 to check in.
  - Base rate is for 2 guests. [See rules and details on guest charges and room capacity](#)
  - Your credit card is charged the total cost above at time of purchase. Prices and room availability are not guaranteed until full payment is received. [See rules and details on pricing and payment](#)

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OK.. so now THREE LEVELS deep they disclose that it is NON refundable in super small print. HOWS THAT FOR A FEE? WHAT A LOAD OF CRAP!

## Special requests

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I tried for 2 weeks to change this reservation; Expedia refused.

I tried to cancel the reservation with Super 8 for 3 days before I stayed an hour away in another hotel.

I tried to dispute the charges with American Express; they did NOTHING.

I will never book another flight/hotel/car with Expedia.

I will never stay at Super 8 again.

I will never use or accept American Express again.

I will do all I can to persuade others to do the same.